

BOT FEEDBACK: SAMPLE BOT

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1.1

Bot Owner

Name

Bot Creator

Company name

Bot Creator's Company

Bot Name

Sample Bot

Email Address

botdev@test.com

1.2

Test Description

Project Name

Sample Conversation #1

Test Details

Weather Integration Test

Direct Competitors

Poncho

Target Audience

City dwellers, commuters

2

Test Details

Tester

John

Platform

FB Messenger

Device Used

iPhone 7

Video Included

Yes

3

Test Instructions / Sample Commands

What's the weather like in Albany, NY?

Will it rain in Los Angeles today?

3.1

Usability

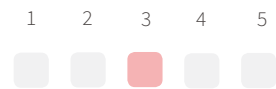
Was the bot easy to use without assistance?
Determines the clarity of your instructions and responses



3.2

Efficacy

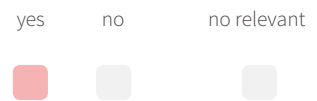
Did the bot respond correctly to your input?
Rates the quality of your bot's responses



3.3

Errors

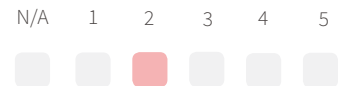
Did the bot crash or break during testing?
Full description of any issues can be found in the feedback details



3.4

Natural Language

How well did the bot process your natural language input?
If no natural language select N/A



3.5

Platform

How well does the bot use platform specific functionality?
1=Needs Improvement 2=Below Average 3=Ok 4=Good 5=Great



3.6

Value Proposition

Does the bot successfully solve the target problem?
1=Not Quite 2=Slightly 3=Getting There 4=Pretty Well 5=Great



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Test Details

Please feel free to reach out to hello@botfeedback.com with any questions or clarifications regarding this section

Your chatbot was tested on an iPhone 7 running Facebook Messenger version 92.0. Overall the chat experience was very consistent. Your use of buttons made navigating the application mostly pretty easy. There was one time when I made a mistake and it was challenging to revert my mistake without starting over. The first test (the recorded session) demonstrates the relatively smooth initial experience. I attempted a few quick follow up requests after the recorded test and the interactions became more natural. If I was caught in the elements on a regular basis (when commuting or similar) I could see this application helping me avoid an unprepared morning. It would be up to me to remember to check the app though.

4.1

5

Suggested Improvements

I think your chat bot has a solid foundation. Over time I can see adding some additional options for users such as scheduled updates or bad weather alerts. After a few repeat uses I started to notice the need to continuously input my location. It would be great to schedule a weekly 5-day forecast for Sunday night. I'm saying this partly because you mentioned your target market is commuters. In terms of ancillary value, traffic and weather can in some ways be seen as complimentary.

5.1

Total Cost

Thank You for using Bot Feedback

\$XX.00